CHAPTER XVII

INFORMATION AND COMMUNICATION TECHNOLOGY IN TEXTILES
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The Ministry of Textiles is implementing Information Communication Technology (ICT) for the efficient delivery of various services to Textiles sector. ICT infrastructure is strengthened in the Ministry and its Attached/Subordinate offices along with field offices to achieve the transparency and accountability in day-to-day functioning.

In order to facilitate the participation of the Industry in formulating the Policy and Schemes, a user interface is strengthened on the website of the Ministry for forwarding the query/comments/feedback directly to the officers concerned and getting a reply on the subject. Moreover, applications like MIS for RTI cases, Monitoring of Court cases, Monitoring the proposal under Workshed-cum-Housing Scheme for Handlooms Sector, Web enabled systems on monitoring of Grant-in-Aid Scheme, and Personal Information System for Handicrafts Sector are implemented. Monitoring applications on Public Grievances, Pensioners’ Portal for the pensioners and Approvals on Appointment for Cabinet Committee, etc are being implemented.

National Informatics Centre (NIC), Department of Information Technology, Ministry of Communications & Information Technology is providing full-fledged technical support in developing and maintaining the ICT infrastructure and network services along with implementing various information systems/analytical tools for usage at various levels of management.

ICT Infrastructure

To enhance the in-house services, additional Hardware/Software, Network equipments, and visual aids are installed at various sections/conference room. Moreover, an integrated plan is formulated and under implementation for enhancing the LAN services covering Video Conferencing, Video Phone, Wi-Fi Connectivity, etc.

Implementation of E-Governance

Economic Research and Market intelligence Unit (ERMIU) is providing an integrated interface for collection and dissemination of Information to Trade and Industry through a dedicated web site (http://texmin.gov.in/ermiudel/). Various MIS applications like Monitoring Prices of Textiles items, Sickness in the Cotton Textiles Industry, Production of Yarn/Cloth etc are available on the ERMIU website along with databases of Man Made Fibre, Jute, Silk, Export, and Import of textiles items. Latest information on the Policies, Plans, Budget, Schemes, Acts, Notifications, and initiatives taken by the Ministry are made available on the website of the Ministry (http://texmin.gov.in).

Moreover existing services on intranet has been upgraded by linking various in-house
applications. ICT security policy/guidelines are taken up for implementation in the Ministry and its Attached / Subordinate offices.

**ICT implementation in other organization**

Attached and subordinate offices under the Ministry have also upgraded their ICT infrastructure as per the requirement with sophisticated LAN. These offices had enhanced their respective web sites to become more users centric. Various application forms required by the public or Trade community for submitting the proposal under different schemes are also provided on the site for downloading. To disseminate the information at the grass root level, field offices are equipped with Internet and Email facility. Awareness courses for the purpose are organized for officials to operate and deliver the services more effectively.