

## CHAPTER XVII

### INFORMATION TECHNOLOGY

**T**he Ministry of Textiles is engaged in enabling Information Communication Technology (ICT) for the efficient delivery of various services to Textiles sector. ICT infrastructure is being strengthened in the Ministry and its Attached/Subordinate offices along with field offices to achieve the transparency and accountability in day-to-day functioning.

In order to facilitate the interaction of the user with the Ministry, an user interface is made available on the web site of the Ministry for forwarding the query / comments / feed back directly to the officers concerned and getting a reply on the subject. Moreover, applications like MIS for RTI cases, Monitoring of Court cases, Monitoring the proposal under Work shed cum Housing Scheme for Handloom Sector, Web enabled systems on monitoring of grant-in-aid scheme and Personal Information System for Handicrafts Sector are being implemented.

National Informatics Centre (NIC), Department of Information Technology, Ministry of Communications & Information Technology is providing full-fledged technical support in developing and maintaining the ICT infrastructure and network services along with implementing various information systems/analytical tools for usage at various levels of management.

#### ICT Infrastructure

To enhance the in-house services, a dedicated application server has been installed for operationalising the File Diarising System, Public Grievances System and other Intranet applications.

Additional Hardware, Software and Network equipments are installed at various sections to have an efficient and smooth Internet / Intranet services for office automation.

#### Implementation of E-Governance

The Economic Research and Market intelligence Unit (ERMIU) is providing an integrated interface for collection and dissemination of Information to Trade and Industry through a dedicated web site (<http://texmin.gov.in/ermiudel/>). Various MIS applications like Monitoring Prices of Textiles items, Sickness in the Cotton Textiles Industry, Production of Yarn/Cloth etc are available on the ERMIU web site along with databases of Man Made Fibre, Jute, Silk, Export & Import of textile items. Latest information on the Policies, Plans, Budget, Schemes, Acts, Notifications and initiatives taken by the Ministry are made available on the web site of the Ministry (<http://texmin.gov.in>).

Moreover existing services on intranet has been upgraded by linking various in-house applications. ICT security policy / guidelines are being taken up for implementation in the Ministry and its Attached / Subordinate offices.

#### ICT implementation in other organization

Attached and subordinate offices under the Ministry have also upgraded their ICT infrastructure as per the requirement with sophisticated LAN. These offices had enhanced their respective web sites to become more users centric. Various application forms required by the public or



Trade community for submitting the proposal under different schemes are also provided on the site for downloading. To disseminate the information at the grass root level, field offices are equipped

with Internet and Email facility. Reorientation courses for the purpose are also organized for officials to operate and deliver the services more effectively.

